

Sweet Wrappers Sling Library

Terms and Conditions of Hire

For your reference, the Terms and Conditions are also available here: <http://sweetwrappers.co.uk/terms-and-conditions/>

Last Updated: 17.11.18

FEES

1. Hire fee: £5 per carrier per week, must be paid in cash.
2. Additional Agreed Days: £2 per day.
3. Late Fees (if you do not contact the library to arrange any extra days) £4 per day.
4. Late Fees at The Monday Drop-In: If you return your carrier to The Monday Drop-In on the agreed day, but after 11:00am, you will be charged a late fee of £2.
5. Late fees will be deducted from your deposit. In the case of a deposit paid by cheque, your full deposit cheque will be cashed and the appropriate refund, if any, will be issued later.
6. All slings, carriers, instructions and accessories remain the property of Sweet Wrappers at all times, and all loans are subject to availability and our discretion.
7. Sweet Wrappers does not send out reminders about returns. You are responsible for remembering the return date and time, and arranging return. If you have arranged to return your carrier 'by appointment' then it is your responsibility to contact the Library well in advance of the return date, otherwise you will find your options for timing limited.

DEPOSITS

8. A deposit of £50 is required for each loan. The deposit will be returned in full following the timely return of the carrier or accessory, undamaged, with any additional accessories.
9. Deposits may be paid by cash or cheque. Cheques are to be made payable to 'M. Sawford', a cheque guarantee card must be presented, and the number will be noted. Photo ID must also be presented, and a photograph of this may be taken by the library.
10. You will be agreeing to pay any replacement cost (which is noted on your hire form) for lost or damaged carriers and/or accessories. This will be paid for out of your deposit and if the £50 is insufficient you will be charged for the excess amount. Charges for lost carriers, accessories, or parts, will be equal to replacement cost plus the hire fee during the period it takes to replace them.
11. Charges for items damaged beyond normal wear and tear will be judged on a case by case basis. If a carrier is returned in a condition in which it can no longer be hired, for whatever reason, the full replacement value will be payable. If a carrier is returned in need of cleaning, your full deposit will be retained until the results of the cleaning reveal whether the carrier is in a loanable condition.
12. In the event that part of the deposit needs to be retained by the library, and the deposit has been made by cheque, the Library will cash the cheque and issue the appropriate refund, if any, only once the full deposit cheque has cleared.
13. In the event that money owed to the library, for cleaning or replacement of carriers, accessories, or instructions, is greater than the £50 deposit, you must pay the outstanding amount by cash or bank transfer as soon as possible, and no later than within 7 days of being asked to.
14. If we do not hear from you within 30 days from the start of your loan, we will consider the carrier lost, keep your full deposit, and contact you to inform you of any excess fees owed. If we do not hear from you within a further 7 days, we may resort to legal action.

CLEANING THE CARRIER

15. You must not wash the carrier by hand, or in a washing machine.
16. If the carrier gets wet in the rain, you must only dry it by laying it flat on a towel, away from direct heat and away from direct sunlight. You must inform us that the carrier has been wet, when you return it.
17. If the carrier comes into contact with any of: urine, poo, vomit, blood, food, or drink, remove the stain by running it under a tap or shower with water at approximately 30 degrees Celsius, then leave it to dry flat on a towel, away from direct heat and direct sunlight. You must then contact the library, on 07986 851 539, for instructions on how to proceed.
18. If any small posset/dribble marks occur on the carrier, please remove them with a baby wipe or a very small amount of washing up liquid and water, and inform us when you return the carrier, so that we can clean it appropriately before hiring it again.
19. If you feel it is necessary that the carrier is cleaned while on loan to you, you must contact us first for advice. Failure to do so will mean your full deposit is kept by the library and if there is any excess amount needed to replace the carrier, you will be charged for that. (See above.)
20. You must keep the sling away from anything that may stain it (for example: food, oil, sun lotion, nappy cream, paint, glue, pens), or anything that might damage it (for example: heat, fire, scissors, velcro, keys, jewellery) or that may be harmful to babies or children (smoke, animal hair, feathers, glitter, perfume, etc.). The cost of damage will be removed from your deposit and if there is any excess amount needed to replace the carrier, you will be charged for that. (See above.)

SMOKING

21. **SWEET WRAPPERS DOES NOT HIRE TO SMOKERS OR TO HOUSEHOLDS WHERE ANYONE SMOKES.** You must note that vaping is a form of smoking. You must inform us if you are a smoker or if there is a smoker in your household.
22. Sweet Wrappers Sling Library is a smoke-free environment and we expect to be able to offer smoke-free carriers for hire. **Smoking is known to increase the risk of Sudden Infant Death Syndrome for babies, and these risks have also been linked to babies being in close contact with clothing or objects contaminated with smoke particles. It is known that smoke particles remain in the air and on surfaces long after smoking has ceased, and these can be transferred onto other surfaces, for example the fabric of a carrier.** There is no evidence that washing, which may remove the smell of smoke, removes all harmful particles.
23. Under no circumstances is it permitted for a smoker to wear the carrier.
24. Under no circumstances is it permitted to wear, transport or store the carrier in a smoke-contaminated environment.
25. **If it is the Library's opinion that a carrier has been returned smelling of, or contaminated by smoke, the full deposit will be forfeited. If there is any excess amount needed to replace the carrier, you will be charged for that.**

PETS

26. If you have a pet or visit an environment where pets have been, all carriers must be kept away from pets to minimise the possibility of contact with animal hairs. You must specify if you own a pet on the loan form.
27. If your own clothes have lots of animal hairs on them, do not wear the carrier.
28. The Sweet Wrappers Sling Library is a pet-free environment and we strive to keep our carriers free of pet hair, but we cannot guarantee that there are no animal hairs on our carriers. If you are very allergic to animal hairs, please request that the carrier be laundered before you borrow it to help reduce any potential reaction. This may take time and require an extra charge.

SAFETY

29. It is your responsibility to ensure that you are using the carrier correctly and that your baby or child is safe at all times when using the carrier. The Sweet Wrappers Sling Library cannot be held responsible for any accident that results in injury or death whilst the carrier is in your care.
30. The borrower must follow instructions given by the Library. Instructional videos are linked to on the Library's website, on the Videos and Instructions page. [If the borrower has had a Consultation, there may be some variations to the instructions shown in the videos.]
31. Always ensure that you seat your child correctly in the carrier and check any knots regularly as children do not stay still and straps and wrap passes can move or become loosened.
32. If you are unsure about anything you read or see in the instructions, are not sure what you're doing or are at all concerned, please ask us. We can point you in the direction of lots of helpful sites to give you tips to make sure you're getting the best out of the carrier and using it safely.
33. All carriers are checked before lending to ensure that they are in good condition and working order. The borrower must check the condition of the carrier prior to the start of the loan and by signing the hire form the borrower agrees that the carrier is in working order.
34. It is the borrower's responsibility to check over the carrier before every use. Check all buckles, hems and seams ensuring that there are no tears, breaks, cracks or holes. If any damage is discovered, please stop using the carrier immediately and contact the library.
35. If you feel any pain while carrying your child, change the carrying position or remove the carrier.
36. If at any time you are concerned about your baby or child's breathing, temperature or other aspect of safety, take them out of the carrier immediately. Trust your instincts. Contact the library to explain your concerns.